

ICLC STRATEGIC PLAN 2022-2025



VISION

Our vision is empowerment and access to justice for all people experiencing disadvantage or hardship. In particular we provide specialist legal services to people who identify as LGBTIQ+ and people who are sex workers.



MISSION

Our mission is to provide effective, holistic and specialist legal services to create a more inclusive society through advice, strategic advocacy, education and collaboration.



KEY RESULT AREA 1

Empowering our priority groups through legal assistance services and community education.

- **Goal 1.** Our clients are supported through the provision of high-quality legal advice.
- **Goal 2.** Our clients are provided with specialised legal assistance.
- **Goal 3.** Our clients and community are empowered through our specialist community legal education.



KEY RESULT AREA 2

Social Justice — working towards improved social justice.

- **Goal 4.** Improved social justice through policy and law reform work.
- **Goal 5.** Drive systemic change by identifying and influencing legal reform.
- **Goal 6.** Contribute to systemic change through strategic legal assistance.
- **Goal 7.** Work with and support allies and partners to inform strategy and contribute to improved social justice.



KEY RESULT AREA 3

Build and maintain a strong network of past and present volunteers.

- **Goal 8.** Volunteer law students and lawyers are valued, professionally supported and aware of the legal issues faced by our clients.
- **Goal 9.** Our volunteer program contributes to a more informed, diverse and inclusive legal profession.
- **Goal 10.** We contribute to a sustainable community law sector by attracting and developing a diverse pool of volunteers.



KEY RESULT AREA 4

Work together with partners and allies to improve social justice and provide quality legal services for our clients.

- **Goal 11.** ICLC is part of a collaborative approach to social justice and legal assistance with the CLC sector and other partners.
- **Goal 12.** ICLC builds and maintain strategic partnerships with like-minded organisations that enhance our service delivery and contribution to our communities.



KEY RESULT AREA 5

Operational Health — ensuring a resilient, adaptable and sustainable organisation.

- **Goal 13.** ICLC models good governance and strategic vision.
- **Goal 14.** ICLC prioritises the professional development and wellbeing of staff and volunteers.
- **Goal 15.** ICLC policies and practices are current and provide attractive working conditions.
- **Goal 16.** ICLC has investigated organisational development options.